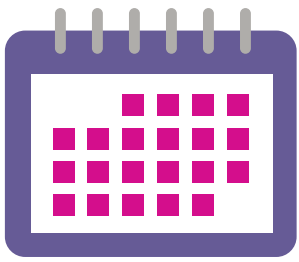


All car insurance customers with an active policy on May 22, 2020 are eligible for a rebate.

The rebate is automatic and no action is required by you.

## HOW THE AUTOMATIC REBATE IS CALCULATED\*

### STEP 1



The annual premium for each car policy is determined based on the insurance coverage in force on **May 22, 2020**.

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#### EXAMPLE

The annual premium for Joan's policy on May 22, 2020 is \$1,200.

### STEP 2



The annual premium is **divided by 12** to determine monthly premium.

.....

#### EXAMPLE

Joan's premium is \$1,200 per year which is \$100 per month.

### STEP 3



Finally, rebates are **10%** of monthly premium for **3 months** (April, May and June).

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#### EXAMPLE

Joan's premium for 3 months is \$300. The rebate is therefore 10% of \$300 which is \$30.

## HOW THE AUTOMATIC REBATE IS PAID



### Customers who pay by regular instalments and have not yet paid their premium in full:

The rebate will be spread over the remaining deductions for your policy period, beginning in June.

.....

#### EXAMPLE

If Joan's rebate is \$30 and there are 5 months left before her policy renews, each of her 5 instalments will be automatically reduced by \$6.

### Customers who have paid in full or have other payment types:

By the end of June you will receive your full rebate amount by either a direct deposit to your bank account, a refund to your credit card, or a cheque in the mail.

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#### EXAMPLE

In the example from STEP 3 Joan would receive a rebate of \$30.

\* Rebates for customers with May or June renewals are calculated using annual premium for both policy terms.